



**SILVER OAK  
UNIVERSITY**  
EDUCATION TO INNOVATION

DATE: 17.10.2022


CIRCULAR

This is to inform you that a meeting of the Student Grievance Redressal Committee, Silver Oak University will be held on 22.10.2022 at 04.30 PM in the C Block Conference Room

The members are kindly requested to attend the meeting to discuss the following

Agenda:


1. To consider the action taken on the minutes of the SGRC meeting held in the past.
2. To consider the received grievances.
3. Any other points to discuss.

  
Sign  
Chairperson

Copy to:

1. The Provost Office
2. The Registrar Office
3. IQAC Office
4. All Committee Members



  
Registrar  
Silver Oak University

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**SILVER OAK  
UNIVERSITY**  
EDUCATION TO INNOVATION

Ref: Circular Dated : 17.10.2022

### Minutes of the Meeting

A meeting of the Student Grievance Redressal Committee, Silver Oak University was held on 22.10.2022 (SATURDAY) at 04.30 pm in the C Block Conference Room

Opening Remarks:

The chairperson welcomed all the committee members and introduced the agenda for the meeting, which is to address the grievance raised by student.

Agenda1: Discussion on Grievance Regarding provide milk based food items at food court

Resolution: The committee has suggested to provide ice cream, kulfi, pastries related options at University Food Court area.

The following members were present in the meeting held at venue

SR NO	NAME	PRESENCE
1	DR.SAMIR GOPALAN	
2	MR. JAIMIN DAVE	
3	MR.NARENDRA MAHAVADIA	
4	DR. GARIMA GUPTA	
5	MS. VRINDA RITU GURU	

Meeting was ended by thanks to the chair.

Sign  
Chairperson

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**SILVER OAK  
UNIVERSITY**  
EDUCATION TO INNOVATION

Jethani Jyoti  
Sem : 5<sup>th</sup>  
En no : 202703000006  
Date : 6<sup>th</sup> Oct 2022


To  
Head of Department  
BBA  
SOJM

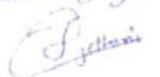
Sub : Request for more milk-based food  
options in college in food court

Respected sir / madam,

I would like to request the availability  
of more milk based food options, such as milk,  
yogurt, and Icecream products, in the university  
food court, These options would be beneficial  
for students seeking healthier alternatives

Thank you for considering my request.

Need to discuss  
  
8/10

Yours faithfully,  
Jethani Jyoti  


Reference Document related to Agenda 1



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**SILVER OAK  
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DATE: 04.03.2023

**CIRCULAR**

This is to inform you that a meeting of the Student Grievance Redressal Committee, Silver Oak University will be held on 11.03.2023 at 04.00 PM in the C Block Conference Room

The members are kindly requested to attend the meeting to discuss the following

**Agenda:**

1. To consider the action taken on the minutes of the SGRC meeting held in the past.
2. To consider the Student Grievance Received
3. Any other points to discuss.

Sign  
Chairperson



Copy to:

1. The Provost Office
2. The Registrar Office
3. IQAC Office
4. All Committee Members

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Ref: Circular Dated: 04.03.2023

**Minutes of the Meeting**

A meeting of the Student Grievance Redressal Committee, Silver Oak University was held on 11.03.2023 (SATURDAY) at 04.00 PM in the C Block Conference Room

**Opening Remarks:**

The chairperson welcomed all the committee members and introduced the agenda for the meeting, which is to address the grievance raised by student.

**Agenda 1:** Discussion on Grievance Regarding to provide E charging facility at University Premises

**Resolution 1:** The committee has recommended to install E charging facility at University premises which will be useful to students as well as staff members.

**Agenda 2:** Discussion on Grievance Regarding to increase Lift Facility at B block

**Resolution 2:** The committee has suggested to increase lift facility at B block for the benefits of all stack holders of the University

The following members were present in the meeting held at venue

SR NO	NAME	PRESENCE
1	DR. M. SAMIR GOPALAN	
2	MR. JAIMIN DAVE	
3	MR. NARENDRA MAHAVADIA	
4	DR. GARIMA GUPTA	
5	MS. VRINDA RITU GURU	

Meeting was ended by thanks to the chair.

Sign  
Chairperson

Copy to:

1. The Provost Office
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3. IQAC Office
4. All Committee Members



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Page No: \_\_\_\_\_  
Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Joshi Avani Mahesh  
72058030500020  
MSc Micro-Science  
Sem: II

To  
HOD,  
BCA College,  
Silver Oak University.

Sub: Application for implemented of E-charging  
facility on campus.

Respected Madam,

Many student and faculty member use electric vehicles and having charging stations on campus would make it easier for them to keep their car charged. This would support our commitment to using eco-friendly transportation and help reduce our carbon footprint.

please for considering our request.

Sincerely,  
Joshi Avani  
Avani

Received  
24/11/23

Need to discuss with committee  
23/11/2023

Reference Document related to Agenda 1



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6th Feb 2023  
Mandliya Rohit Senjay  
2204070100011  
MCA Senjay 2nd.

To class Counsellor  
2nd MCA  
Silver Oak University

Regarding increase Lift facility.

Respected Counsellor,

We are requesting you to provide Lift facility in our college. As a student we faces many Obstacles in reaching the stairs on some times due to different location of lecture or Lab. we have to use the stairs and we often get late entry in lecture. sometime due to medical condition we face problem. This type of problem <sup>create</sup> ~~make~~ difficult situation for us to attend the class.

I believe that lift would greatly assist not us but also other students who may require support.

Thank you for considering our request, we look forward to your support.  
Sincerely,  
Mandliya Rohit Senjay.  
Sincere

Need to discuss  
6/2/2023  
Mandliya Rohit Senjay  
7/3/2023

Reference Document related to Agenda 2





**SILVER OAK  
UNIVERSITY**  
EDUCATION TO INNOVATION


**STUDENT GRIEVENCE REDRESSAL COMMITTEE**

The Student Grievance Redressal Committee for the academic year 2022-23 had been formed on 27.06.2022. The Committee had ensured that the concerns raised by students have been resolved.

List of the issues and the Action taken regarding student grievances is provided in the following table.

YEAR	NO OF GRIVANCES RECIEVED	NO OF GRIVANCES RESOLVED
2022-23	03	03

The Institute places on record its sincere thanks to all the members of the Student Grievance Redressal Committee for their active involvement.

  
Chairperson



  
Registrar  
Registrar  
Silver Oak University

  
Registrar  
Silver Oak University

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