

Circular No.: SOU/CIR/2026/13

Date: 20/02/2026

## CIRCULAR

### **Subject: Amendment in the Constitution of Student Grievance Redressal Committee (SGRC)**

This is to inform all concerned that amendments have been made in the constitution of the **Student Grievance Redressal Committee (SGRC)** of Silver Oak University with immediate effect.

In order to ensure the continued effective functioning of the Committee, the following changes are hereby notified:

Sr. No.	Name	Position
1	<b>Dr. Garima Gupta</b>	Chairperson
2	Dr. Samir Gopalan	Member
3	Dr. Jaimin Dave	Member
4	Mr. Narendra Mahavadia	Member
5	Ms. Deepika Chauhan	Member
6	Solanki Monil Manishbhai (Enrollment No.: 2301030430007 – SOCET)	Student Representative
7	<b>Ms. Heer Jadhav</b> (Enrollment No.: <b>2314030300010</b> – SOCP)	Student Representative

Dr. Garima Gupta shall assume charge as Chairperson with immediate effect and shall be responsible for overseeing the functioning of the Committee in accordance with the provisions of the University Grants Commission (Redressal of Grievances of Students) Regulations and the applicable rules and guidelines of the University. The Chairperson shall ensure timely redressal of grievances, proper documentation, transparency in proceedings, and adherence to principles of natural justice.

All departments, sections, faculty members, and students are hereby informed to take note of the above amendment and extend full cooperation to the reconstituted committee for the smooth and effective functioning of the Student Grievance Redressal Cell.

This circular shall come into force with immediate effect.

**Registrar**

Opp. Bhagwat Vidyapith,  
S. G. Road, Gota,  
Ahmedabad - 382481.  
Phone: +91-79-66046300



**SILVER OAK  
UNIVERSITY**  
EDUCATION TO INNOVATION

(Established Under Gujarat Private Universities Act 2009)  
Web : [www.silveroakuni.ac.in](http://www.silveroakuni.ac.in)

ભાગવત વિદ્યાપીઠની સામે,  
એસ.જી.રોડ, ગોતા,  
અમદાવાદ-૩૮૨૪૮૧  
ફોન: +૯૧-૭૯-૬૬૦૪૬૩૦૦

- Copy to:
1. PA to Management
  2. Provost Office
  3. Vice Provost Office
  4. Registrar Office
  5. Advisor
  6. All Dean's & HOI's
  7. Academic Directors
  8. All Cells/Sections/Departments





**SILVER OAK  
UNIVERSITY**  
EDUCATION TO INNOVATION

No : SOU / BVP / 1158 / 2023

Date : 1<sup>st</sup> May 2023

To,  
**Dr Baldev V Patel,**  
**Gopal Park Society,**  
**Opp Bileshwar Mahadev Park Society**  
**Ghatlodiya**  
**Ahmedabad - 380061**

**Subject:** Appointment of Ombudsperson for Student Grievance Redressal Cell at Silver Oak University ( SOU ) as per the guidelines of University Grant Commission

**Ref:** University Grants Commission (Redressal of Grievances of Students) Regulations, 2023

Respected Sir,

As per the above subject and reference cited above, the President, Silver Oak University is pleased to appoint you as Ombudsperson of the Silver Oak University for the period of 3 years.

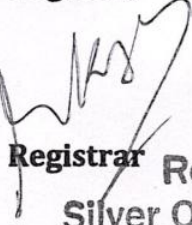
The powers and functions of the ombudsperson will be as per the guidelines of the University Grants Commission.

Remuneration will also be as per the guidelines of the University.

Your joining will be with immediate effect.

We congratulate you on your appointment as Ombudsperson.

Regards,

  
**Registrar** Registrar  
Silver Oak University  
Copy to :

1. President , SOU
2. Vice President , SOU
3. Advisor , SOU
4. Provost, SOU
5. All Deans and Hols
6. All Section Heads / Committees



Established by Gujarat Private Universities Act 2009

Nr. Bhavik Publications, Opp. Bhagwat Vidyapith, S.G. Road, Gota, Ahmedabad - 382481

Phone : +91-79-66046304, +91-79-66046300/1/2/3 | E-Mail : info@silveroakuni.ac.in | Web : www.silveroakuni.ac.in



**SILVER OAK  
UNIVERSITY**  
EDUCATION TO INNOVATION

CIRCULAR NO: SOU/CIR/2023-24/SGRC/ 1

DATE: 02/05/2023

**CIRCULAR**

In compliance with UGC guidelines and to ensure a transparent and efficient mechanism for addressing student grievances, Silver Oak University has constituted the Student Grievance Redressal Committee for the academic year 2023-24. The committee shall be responsible for addressing and resolving grievances related to academic and non-academic matters of students in a fair and timely manner.

The committee members are as follows:

SR NO	NAME	POSITION
1	Dr. Samir Gopalan	Chairperson
2	Dr. Dharmeshkumar Modi	Member
3	Dr. Dhara Pandya	Member
4	Mr. Narendra Mahavadia	Member
5	Ms. Deepika Chauhan	Member
6	Prajapati Shubham Bharatbhai 2202030230009 - ASOIT	Student Representative
7	Vrinda Ritu Guru 2203030000001 - SOCHSS	Student Representative

Students may submit their grievances through the designated Grievance Redressal Portal. All complaints will be addressed confidentially and resolved within the stipulated timeframe.

**Note:**

- Please Note the Chairperson Office: 004, A Block and email id:grievance@silveroakuni.ac.in
- Any student aggrieved by the decision of Student Grievance Redressal committee may prefer an appeal to the Ombudsperson **Dr. Baldevbhai Patel** within a period of fifteen days from the date of receipt of such decision.

  
Registrar  
Registrar  
Silver Oak University

Copy to:

1. The Provost Office
2. The Registrar Office
3. Dr. Baldevbhai Patel, Ombudsperson
4. IQAC Office
5. All Dean's and HOI's
6. All Concerned Departments
7. All Committee Members



Established by Gujarat Private Universities Act 2009



**SILVER OAK  
UNIVERSITY**  
EDUCATION TO INNOVATION

CIRCULAR NO: SOU/CIR/2024-25/SGRC/ 1

DATE: 24/06/2024

**CIRCULAR**

In compliance with UGC guidelines and to ensure a transparent and efficient mechanism for addressing student grievances, Silver Oak University has constituted the Student Grievance Redressal Committee for the academic year 2024-25. The committee shall be responsible for addressing and resolving grievances related to academic and non-academic matters of students in a fair and timely manner. The committee members are as follows:

SR NO	NAME	POSITION
1	Dr. Dhara Pandya	Chairperson
2	Dr. Samir Gopalan	Member
3	Mr. Jaimin Dave	Member
4	Mr. Narendra Mahavadia	Member
5	Ms. Deepika Chauhan	Member
6	Solanki Monil Manishbhai 2301030430007 - SOCET	Student Representative
7	Chanchal Bisht 2204030100043 - SOCCA	Student Representative

Students may submit their grievances through the designated Grievance Redressal Portal. All complaints will be addressed confidentially and resolved within the stipulated timeframe.

**Note:**

- Please Note the Chairperson Office: 004, A Block and email id:grievance@silveroakuni.ac.in
- Any student aggrieved by the decision of Student Grievance Redressal committee may prefer an appeal to the Ombudsperson **Dr. Baldevbhai Patel** within a period of fifteen days from the date of receipt of such decision.

Registrar

Registrar

Copy to: **Silver Oak University**

1. The Provost Office
2. The Registrar Office
3. IQAC Office
4. Dr. Baldevbhai Patel, Ombudsperson
5. All Dean's and HOI's
6. All Concerned Departments
7. All Committee Members



Established by Gujarat Private Universities Act 2009

Nr. Bhavik Publications, Opp. Bhagwat Vidyapith, S.G. Road, Gota, Ahmedabad - 382481

Phone : +91-79-66046304, +91-79-66046300/1/2/3 | E-Mail : info@silveroakuni.ac.in | Web : www.silveroakuni.ac.in